C.A.S.P.E.R. U.K.'s Cookie Policy

Cookie Policy

What are cookies?

This website uses cookies to collect information. Cookies are small data files which are placed on your computer or other mobile or handheld device (such as smart 'phones or 'tablets') as you browse this website. They are used to 'remember' when your computer or device accesses this website. The cookies are essential to the effective operation of our website and to enable to you book tickets for events with us online. Cookies are also used to tailor the events and services offered and advertised to our users, both on this website and elsewhere.

Information collected

Some cookies collect information about browsing and search behaviour by people who access this website via the same computer or device. This includes information about pages viewed, search terms used and the user

journey around a website. We do not, however, use cookies to collect or record information on users' name, address or other contact details. C.A.S.P.E.R. U.K. is able to use cookies to monitor individual user browsing and search behavior, but third parties are not able to identify users using cookies.

Who sets the cookies?

The cookies stored on your computer or other device when you access this website are set by C.A.S.P.E.R. U.K, our respective event venues who partner with us to help deliver a high quality website and other third parties.

Some cookies are set by or on behalf of C.A.S.P.E.R. U.K. and are necessary to enable users to a make purchases on our website for events.

Cookies may also be set by third parties.

Google Analytics & Ad Words is used throughout the site to capture information regarding search terms. None of these third parties collect any personal data from which they would be able to identify individual users.

What are cookies used for?

The main purposes for which cookies are used are:-

1. For technical purposes essential to effective operation of website, particularly in relation to on-line transactions of event ticket purchases.

2. To drive C.A.S.P.E.R. U.K. marketing, particularly banner advertisements and targeted updates, which are explained in more detail elsewhere in the Privacy Policy.

3. To enable C.A.S.P.E.R. U.K. to collect information about the browsing and search habits and activities of users, including monitoring the success of websites, campaigns, competitions, etc.

4. To enable C.A.S.P.E.R. U.K. to meet its contractual obligations to make payments to third parties when an event ticket is purchased by someone who has visited our website from a site operated by those parties.

Disabling cookies?

If you want to disable cookies you need to change your website browser settings to reject cookies. How to do this will depend on the browser you use and we provide further detail below on how to disable cookies for the most popular browsers:-

For Microsoft Internet Explorer:

1. Choose the "Menu", "Tools" then "Internet Options"

2. Click on the "Privacy" tab

3. Select the appropriate setting

For Mozilla Firefox:

1. Choose "Menu", "Tools" then "Options"

2. Click on the icon "Privacy"

3. Find the "Menu", "Cookie" and select the relevant options

For Opera 6.0 and further:

1. Choose the "Menu", "Files"> "Preferences"

2. Privacy

What happens if I disable cookies?

This depends on which cookies you disable, but in general the site may not operate properly if cookies are switched off. If you only disable 3rd party cookies you will not be prevented from making purchases on this site.

Security

The only financial transactions that are run through this website relate to Public Charity Ghost Hunts. However, please note that whilst we take appropriate technical and organisational measures to safeguard the personal data (name, address, email address, phone number, age) that you provide to us, no transmission over the Internet can ever be

guaranteed secure. Consequently, please note that we cannot guarantee the security of any personal data that you transfer over the Internet to us.

If you are using a computer or terminal in a public location, we recommend that you always log out and close the website browser when you complete an online session for your security. In addition we recommend that you take the following security measures to enhance your online safety:

- Keep any account passwords private. Remember, anybody who knows your password may access your account.
- When creating a password, use at least 8 characters. A combination of letters and numbers is best. Do not use dictionary words, your name, email address, or other personal data that can be easily obtained. We also recommend that you frequently change your password.
- Avoid using the same password for multiple online accounts.

Spoof/false emails

We will never ask you to confirm any account, Debit or Credit Card details via email. If you receive an email claiming to be from C.A.S.P.E.R. U.K. asking you to do so, please ignore it and do not respond. Only use PayPal by secure log in or alternatively make a cheque payable to "*CASPER UK*" and post to the address stipulated on the online Booking Form. The only other means of disclosure of these

details would be via contact direct to a venue to make payment via Debit or Credit Card.

Your rights

You have the following rights:

- the right to ask what personal data that we hold about you at any time, subject to a fee specified by law (currently £10.00);
- the right to ask us to update and correct any out-of-date or incorrect personal data that we hold about you free of charge;
- the right to opt out of any marketing communications that we may send you.

If you wish to exercise any of the above rights, please contact us using the contact details specified above. However, if you wish to unsubscribe from e-mail marketing communications that we send you, you can most easily do this by clicking on the unsubscribe link at the bottom of any e-mail newsletter we have sent to you.

Third party sites

This website contains links to other websites operated by third parties (including micro sites, described above). Please note that this privacy policy applies only to the personal data that we collect through this website and we cannot be responsible for personal data that third parties may collect, store and use through their website (including

micro sites). You should always read the privacy policy of each website you visit carefully.

Internet event online shopping

Our ecommerce payments for events are run through PayPal who ensure that our online transactions are run securely. For more information on PayPal please visit: http://www.paypal.co.uk

Updates to this policy

This privacy policy was last updated in July 2012. Please check back regularly to keep informed of updates to this privacy policy.

Contact us

If you have any questions please contact: casper-uk@hotmail.co.uk